



**WINUN
NGARI**
ABORIGINAL CORPORATION



WINUN NGARI NEWSLETTER

December 2020

MESSAGE FROM DIRECTORS AND CEO.

Over the last twelve months, Winun Ngari and Frilled Enterprises have grown and delivered many services across our footprint. We have had our ups and downs with service delivery, staffing, program changes, cuts in funding, COVID, disgruntled staff & clients, deaths, funerals, break-ins, and a whole lot more.

Through all this, the management and staff of Winun Ngari and Frilled have strived to deliver the best service possible to the public, clients, and our business customers. The Directors have supported the growth of both organisations with their focus being on building the economic platform of Winun Ngari and Frilled as well as on creating jobs, delivering sustainable services through good management and practices across all aspects of both organisations plus maintaining a good working relationship with our clients and businesses.

COVID was a very trying time for all, management and staff stepped up to the plate to continue the delivery of all services when working from their homes to ensure their clients, work colleagues, families, friends and others were safe, well informed, fed, had access to essential services such as medical, funds, communication etc. to get through this period. This was not an easy task for some, as working within an environment you are not used to can be very traumatic when you have family also in the same space. Credit to all, you managed well, and I know most working parents were very happy to come back to work within an office atmosphere. The continuation to ensure we comply with the aftermath of COVID requirements is still in place across Winun Ngari and Frilled and it is pleasing to see that most of our clients and business partners practice the same.

We have had some great successes during the year with the following:

- » 112 CDP clients gaining employment in many forms.
- » 40 NDIS clients referred to DAHS for assessment to a disability pension.
- » 37 clients referred to the THRIVE program with many successful in holding their tenancies.
- » Large number of clients referred for financial counselling, management, creation of My Gov, internet banking, and more
- » 160 students who were not attending school were referred to RSAS who have managed to increase the attendance by engaging with students within the school and their families plus other providers to deliver services to these families.
- » CDP Business Incubator has assisted six new business enterprises and three CDP income generated income activities.
- » Men's Hub has delivered in many areas to their men and families, across all programs and service delivery plus to the Derby public and remote communities.
- » Women's Hub delivered through their art, designs, parenting skills, and other aspects to keeping healthy and well-kept families and homes.
- » DLPO delivered through all avenues in mail delivery and other services they provide daily. Their service to businesses in their banking due to ANZ operating hours has been amazing.
- » Dumbara Burru Caravan Park has been successful in its redevelopment for the 2021 tourist season.
- » Containers for Change have recycled over 300,000 containers since opening on 1 October 2020.

- » Employment through West Kimberley Labour Hire to different companies: MRDWA, Maca Civil, Buckley's, Cleanaway, MRDWA Business Services, Water Corp, Horizon, Shire, and others has seen employment for 25 people throughout 2020.
- » Corporate services have maintained a high delivery standard in processing payroll on time, payment of creditors and all financial, Human Resources, Asset Management, and high financial matters.
- » All our remote staff have delivered services under extreme circumstances due to the WA state 'Bio-security' lockdown of remote communities still in place.
- » Our IT personnel have been amazing in producing all our newsletters, websites, and ensuring our IT services are up and running daily.
- » Our two staff in Melbourne have delivered on target daily, during their lockdown period for nine months.
- » Both Winun Ngari and Frilled have been fully audited by the Australian Audit with a profit of \$2.1mil for the financial year ending 30

June 2020, compared to a loss of \$266,900 financial year ending 2019. This does not mean we have \$2.1 million to spend, we only have \$53,000. The balance is to pay our salaries, creditors, and our overheads over a three-month period.

Geoffrey Jamieson from Looma is a newly elected Director of Winun Ngari's Board and is looking forward to working with us all in achieving further outcomes in 2021.

The Directors and I thank you all for your commitment to delivering services to making a change to all people's lives from all cultures and races in our town of Derby, remote communities and stations, and our businesses, service providers, and agencies who work with us to achieve these goals.

We wish you all a merry and joyful Christmas, a great New Year and look forward to seeing you and your families in 2021. Please keep safe and well.

FAREWELL AND THANK YOU

The 11 December was Amy Harrington's last day as the Manager of Derby Post Office.

Amy moved to Derby with her partner Reece and daughter Vicki from Cue where she managed a small post office situated in a local store. She commenced as the Senior Postal Officer and soon found her feet in becoming a part of Winun Ngari's family. Amy brought laughter, friendship, new initiatives and delivered a great customer service to all clients that entered the post office.

She went through some tough times when she lost her dad to cancer, as well as supporting her partner Reece in all the alcohol & drug related violence incidents and break-ins by kids that he attended as a police officer in Derby. Her best friend Bailey kept her grounded and through all this Amy continued to support her staff and deliver a great service to all clients.

Winun Ngari purchased the Derby Post Office & residence in 2015 and proceeded to rebuild a deteriorated vital service to the town of Derby and its surrounding communities. Kerry-Ann Brown (Kessa) was employed as our first Derby Post Office Manager and through her and her staff, the post office was transformed into a place of joy and a very professional service delivery. Kerry-Ann left us in October 2017 and the service delivery and staff moral went downhill. Amy arrived as the Senior Postal Officer who then stepped up as the Manager on the resignation of the then Derby Postal Manager.

Amy's get up and go transformed the Derby Post Office back from a bleak place to a place of happiness where nothing is too much trouble. The staff enjoyed coming to work and went out

of their way to provide a service to all customers that entered the doors of their post office.

The COVID lockdown period was a very demanding and taxing time on Amy and her staff as mail was only being delivered once a week, then three times a week by road from Broome.

The town was suffering within itself as were the outlying communities with the delay in mail delivery across Australia plus no air service into Broome. Mail was transported by road from Perth to Broome which delayed the delivery even further as freight was a priority, not mail. There were times the Derby post office had more than 20 mail crates sitting in Broome waiting to be transported to Derby. This changed very quickly due to Amy engaging with the relevant authorities on the importance of a professional service by Australia Post to our town Derby. Delays like this occur often which impacted on Amy and her staff as some days the post office received over six hundred parcels, staff were working long hours to sort and deliver to customers.

The delays in delivery of mail continues today with the Kimberley and Pilbara regions mail being offloaded daily during tourist season, as passengers and luggage make money, mail does not. Australia Post refuse to pay priority for any mail to be loaded on flights to the Kimberley and Pilbara.

Amy admits that she and her staff are not perfect, they all make mistakes and will try to rectify or make amends if she can. She worked long hours as did her staff and they all copped their fair amount of abuse when mail, parcels, money or express post did not arrive within the specified timeframes. Amy still faced the public with a smiling face and ensured her staff continued

to deliver a service that the town of Derby and surrounding communities and stations should be proud of.

Amy, Winun Ngari Directors and all the staff will miss you, your smile, energetic way of life and your yummy cakes. We thank you from the bottom of our hearts for the service that you provided and wish you good things on your next

journey. We will all miss you especially your staff and please know that you, Reece and Vicki will always be part of Winun Ngari's family.

Margaret Toy has commenced as the new Derby Post Office Manager. Winun Ngari welcomes Margaret and wishes her and her staff all the best for the next phase of the Derby Post Office.





SUICIDE PREVENTION IN ABORIGINAL COMMUNITIES

The RSAS Team was invited by Garnduwa to attend their workshop with Tracey Westerman on suicide prevention in Aboriginal Communities. Dr Tracy Westerman is a proud Nyamal woman from the Pilbara region of Western Australia. She holds a Post Graduate Diploma in Psychology, a master's degree in Clinical Psychology and Doctor of Philosophy (Clinical Psychology). She is a recognised world leader in Aboriginal mental health, cultural competency and suicide prevention achieving national and international recognition for her work.

The RSAS team walked out with more knowledge and understanding on preventing suicide and felt the workshop was so detailed that we recommend everyone to do it. We were all so intrigued that Tracey spoke an hour over the scheduled time on the last day.



VOLUNTEER WEEK NOMINATION

Congratulations to Peter Brooking from RSAS who was nominated for the community volunteer award. Peter goes above and beyond for those in the community through his dedication to getting kids to school, community sports and ensuring people are fed. Peter is an extraordinary person, dedicated father and overall great guy and this nomination is well deserved! Well done Peter and thank you for all you do in the community.



CONGRATULATIONS CARLY!

A big congratulations to our trainee, Carly for completing her Certificate 2 in Business.

Carly started the course at the beginning of the year at Derby District High School and then moved into a traineeship with Winun Ngari where she completed it. Congratulations Carly!

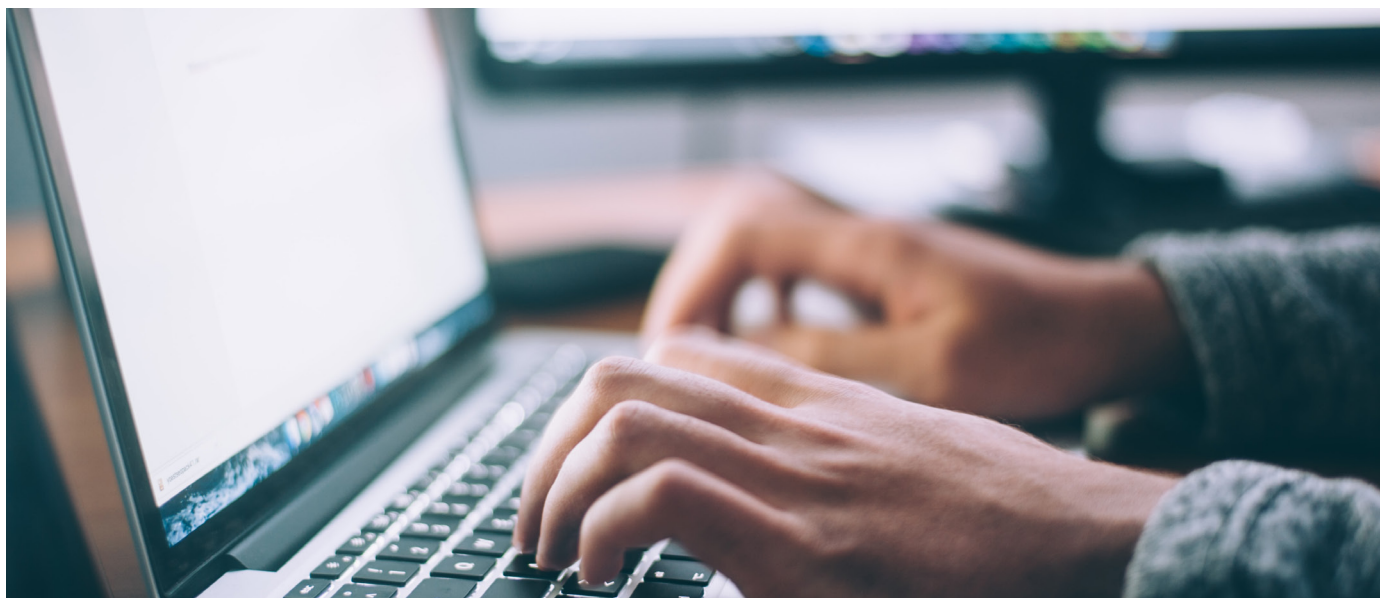




MOWANJUM OPEN DAY



WNAC JOB VACANCIES



ADMINISTRATION COORDINATOR, VACANCY ID# 2290213771

To manage the WNES administration team including Reception Officers ensuring the first Client contact team delivers outstanding customer service and provides administration support to the WNES team. The Administration officer provides personal assistance support to the WNES Manager including WNES payroll, petty cash and credit card reconciliation. RESPONSIBILITIES: Manage Reception Officers in WNES Team acting as a role model. Oversee WNES Reception Desk customer interaction including greeting clients, visitors and answering phone calls. Oversee WNES Reception Officers in day-to-day administrative and clerical functions as required (photocopying, faxing, shredding, laminating, filing, archiving documents and correspondence); Oversee WNES Reception Officers resolving Client issues/ complaints and maintaining complaints register; oversee distribution of incoming and outgoing mail and dispatch outgoing mail; Prepare and maintain Assets Registry by collecting and analysing information; manage ordering of stationary supplies for WNES Team and maintain stationery cupboard in an orderly manner; Maintain objective, accurate and relevant records in line with the organisation's policies and legislative requirements; Fulfil personal assistant tasks to WNES Manager; Execute administration tasks as required by the WNES team. Drivers licence essential and willing to obtain National Police Clearance, Working with Children Check and undergo Drug and Alcohol testing. To Apply: Please submit cover letter expressing your interest with current resume. Start: ASAP. CLOSING DATE: To Be Advised

FIELD OFFICER, VACANCY ID# 2290268224

Winun Ngari Employment Services are seeking a Field Officer to supervise "Work for the Dole" Activity. Assist and support clients to increase their long-term employment goals. Must be organised, meet deadlines, committed to working safely and encouraged and motivate "Work for the Dole" participants. Start: ASAP. Eligibility: obtain or hold a current Working with Children's Check, National Police Clearance, Drivers Licence and must be able to pass a drug and alcohol test.

To Apply: submit a cover letter outlining your skills and experience, along with current resume. Job description available upon request. CLOSING DATE: To Be Advised

SCHOOL ENGAGEMENT OFFICER, VACANCY ID# 2290267772

The Remote School Attendance Strategy (RSAS) team are seeking a School Engagement Officer to join their team to assist Derby communities with the aims of; empowering families to be the centre of their children's education. Conduct Case Management, Family Support, referrals, home visits to students and families to help and support to get children to school every possible day. Ensuring children have access to more opportunities through education. Supporting a school environment that is valued by the community and offers quality education. Enabling communities to take ownership of school attendance activities, including through decision making and goal setting. Deliver the RSAS school holiday program during school holidays. Eligibility: obtain or hold a current Working with Children's Check, National Police Clearance, Drivers Licence and must be able to pass a drug and alcohol test. To Apply: submit a cover letter outlining your skills and experience, along with current resume. Job description available upon request. CLOSING DATE: To Be Advised



COLOUR RUN DAY WITH THE SHOOTING STARS

The Colour Run Day was an awesome event for the community, all the kids had the biggest smiles on their faces while the parents sat back enjoying the afternoon. Some parents even joined in along with the teachers, shooting star members and our own RSAS team members joined in the fun.

The Fire Truck was there spraying the water on the participants while running around mad with the colours all thrown at each other.

Courtney Bruce from West Coast Fever was visiting Derby and had a run in the colour run.



Say hello to

MATUS – DIRECTOR AT WINUN NGARI ABORIGINAL CORPORATION

Matus is another one of our directors here at Winun Ngari. He started in the position in November 2018, however he has worked with the organisation in various positions for much longer. Matus has worked as the Caretaker at the Men's Shed as well as out at Mowanjum, and migrated to Derby from the Torres Strait 36 years ago.

Matus's favourite football team is the Tigers, and some of his hobbies include fishing for barramundi and blue bone. He also likes to go home to the Torres Strait to visit his family. He has 8 Brothers, 7 sisters and 2 children of his own, as well as 50-60 nieces and nephews!



UPDATE FROM DERBY CONTAINERS FOR CHANGE

Thank you to the Derby community for the support for Winun Ngari Recycling and the Containers for Change program. Since we started trading on 1 October 2020 our hard-working staff have processed over 320,000 containers that would have been in landfill or littering our town. This has put \$32,000 back into our community with a number of volunteer groups providing valuable services eg Derby Wildlife, being worthy recipients of the proceeds from donated containers. Don't forget to make sure containers are empty and lids are removed or we won't be able to process them.

We will only be handing out a maximum of \$50 in cash per transaction, so if there are over 500 containers you MUST have a scheme ID and the refunds will be deposited directly into your bank account. Scheme ID's can be created by visiting www.containersforchange.com.au. If there are over 825 containers we are required by law to take a copy of your ID and if there are

over 1,500 containers a declaration must also be signed.

Our operating hours are Thursday, Friday, and Saturday from 8 am – noon, however, on Saturdays we encourage families to come in for young people to learn about the benefits of recycling and earn some pocket money by returning containers. Larger loads will only be accepted for bag drops on Saturdays and will be processed the following week.

With Xmas fast approaching our staff will be having a well-earned break and our last day of trade for the year will be Saturday the 19th of December 2020 and we will reopen on Thursday 7th January 2021.

Keep up the great work Derby and we look forward to seeing you at 24 Wells Street Derby soon.



MAXIMUM CASH HANDOUT \$50

**ANYONE WITH OVER 500 CONTAINERS
MUST HAVE A SCHEME ID**

Say hello to

AMBROSE DIRECTOR AT WINUN NGARI ABORIGINAL CORPORATION

This is Ambrose! Ambrose is the former Chairperson of the Winun Ngari board, and has been a director for a number of years.

Ambrose lives in the Kandiwal community, located in a remote part of the northern Kimberley. He has 9 children, loves the cattleman life, and his favourite football team is the Bombers.

Ambrose has been a part of Winun Ngari for over 15 years through the CDP program, and has helped the organisation stay on track through his role on the board. He has also spent time in the tourism industry, taking people on tours throughout the Kimberley.





Beautiful Again

Waxing Makeup Nails

100% INDIGENOUS OWNED, BEAUTIFUL AGAIN IS NOW OPEN! CONGRATULATIONS TO SHAKIRA KITCHING.

We'd like to congratulate Shakira on all her success now that she has opened her store, Beautiful Again. Shakira specialises in all things beauty including waxing, makeup and nails.



BOOK NOW & RECEIVE OUR SPECIAL RATE

Remember if you pre-book one of our beautiful, quiet shady sites for next year by January 30th 2021 you can claim our special site rate:

Unpowered sites: \$20 per night

Powered Sites: \$50 per night

You can access van storage for \$20 per night (subject to availability on an unpowered site)



AVAILABLE NOW
DUMBARABURRU.COM.AU



‘FOLLOW THE DREAM’ BROOME CAMP

‘Follow the Dream programs support students who aspire to successfully complete their secondary schooling, show aptitude for learning, and demonstrate a positive approach towards education.’

— Follow the Dream | Polly Farmer Foundation (pff.com.au)

Our trainee, Carly was also chosen to attend the ‘Follow the Dream’ Broome Camp. Here’s what she said, “About 12 young people attended the camp and we went to the croc park, horizontal fall

and did a beach tour. The highlight of the camp was hanging with my mates making new friends too. Follow the dream is for Aboriginal students and I go there for support with homework, assignments and help in general. The support staff are cool. They really help a lot too. That’s how I got my traineeship – they offered it to me”.